



MyTWTC | Contact | Channel Programs | Sales Request | Help

[About Us](#) | [Solutions](#) | [News & Information](#) | [Investors](#) | [Customer Center](#) | [Contact Us](#)
[Search](#)[By Application](#) | [By Business Type](#) | [By Industry](#)

## Customer Solutions

► [By Application](#)  
[By Business Type](#)  
[By Industry](#)

### By Application

Internet and Data  
 Switched & Transport

Bundled Solutions

National Operations Center  
 News & Views

#### Integrated

Our metropolitan fiber networks enable us to deploy new service platforms efficiently and cost effectively, which allows us to rapidly meet our customers' needs. Our innovative National Operations Center (NOC) monitors all our networks for reliability and performance, **24-hours-a-day, seven-days-a-week**. The flexible infrastructure provided by these networks allows us to offer almost any technology, product, service, or solution to benefit our customers. Read our capabilities brochure.

#### Our Solutions Include:

- Internet & Data Products that allow customers to create their own internal computer networks and to access the internet and other external networks.
- Switched & Transport Services which include local and long distance calling solutions that use a carrier class switch to connect one calling party to the other, and private line connections for broadband services at transmission speeds from 1.5 megabits to 10 gigabits per second.
- Bundled Solutions that bundle products and services to meet unique customer needs for voice, data and dedicated Internet access

Internet & Data  
 Co-location Service  
 Dedicated Internet Access  
 Ethernet Internet Service  
 Storage Transport Services  
 Native LAN  
 Shared Web Hosting

Switched Native LAN  
 IP VPN  
 Managed Security Services  
 Extended Native LAN  
 Metro Ethernet

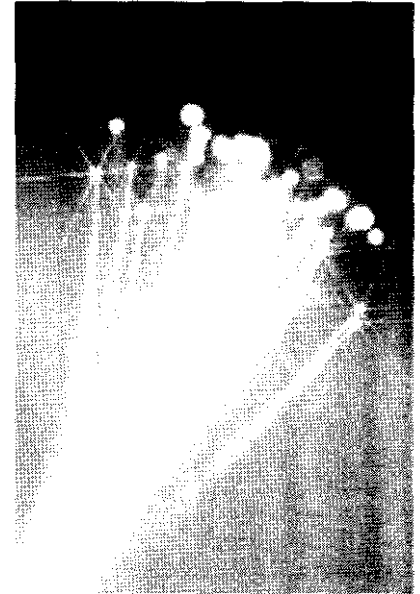
Switched & Transport  
 Business Voice Services  
 Dedicated High Capacity Services  
 Digital Trunks  
 ISDN PRI  
 Line Features

Long Distance Services  
 Regional Networks  
 Voice Messaging  
 Voice Services: Multi-Location  
 Solutions

Bundled Solutions  
 VersiPak

By industry  
 Health Care

Finance



Government  
Hospitality

Higher Education  
Retail

[Legal Notices](#) | [Privacy Policy](#) | [Tariffs](#) | [Help](#)  
©2006 Time Warner Telecom. All rights reserved.

[About Us](#) | [Solutions](#) | [News & Information](#) | [Investors](#) | [Customer Center](#) | [Contact Us](#)



For Information:

SBC Communications Inc.  
Steve Lee  
210.351.2105  
[steve\\_lee@sbccom.com](mailto:steve_lee@sbccom.com)

AT&T Corp.  
Joyce Van Duzer  
908-234-6846  
[jvanduzer@att.com](mailto:jvanduzer@att.com)

Time Warner Telecom  
Carole Curtin  
303-566-1000  
[ir@twtelecom.com](mailto:ir@twtelecom.com)

## **Time Warner Telecom, AT&T, SBC Extend Long-Term Service Agreement**

*Time Warner Telecom to deliver "last-mile" network services to merged companies;  
agreement provides businesses the benefits of alternative communications choices*

San Antonio, Bedminster, N.J., and Littleton, **Colo.**, June 1, 2005 – Time Warner Telecom (Nasdaq: TWTC), SBC Communications Inc. (NYSE: SBC) and AT&T Corp. (NYSE: T) today announced the extension of a long-term service agreement under which Time Warner Telecom would provide special access and other "last-mile" network services to the companies nationwide through 2010. The deal, effective upon completion of the SBC and AT&T merger, demonstrates the parties' commitment to promoting viable competition in the telecommunications industry and to delivering businesses the benefits of alternative communications choices.

"This agreement enables SBC, post-merger, to become a more effective out-of-region provider, thereby enhancing competition in the industry nationwide," said Mark Keiffer, senior vice president-business marketing for SBC. "SBC is pleased to build upon the long-term business relationship AT&T has had with Time Warner Telecom."

This new commercial agreement would extend a current contract between Time Warner Telecom and AT&T through Dec. 31, 2010, for the combined AT&T and SBC once the merger is completed. AT&T entered into a long-term commercial agreement with Time Warner Telecom on Jan. 1, 2001, buying local network access primarily to provide private-line and special-access services to businesses nationwide, and for local termination of long-distance and international calls.

"This agreement ensures that we will continue our valued business relationship with AT&T post-merger, and that we will be able to include SBC in that relationship, allowing us to be a viable competitor of and supplier to the merged entity," said John Blount, executive vice president-field operations for Time Warner Telecom. "We are excited about the opportunity to be a key provider for the combined entity."

"Time Warner Telecom has been a valuable supplier of 'last-mile' network services used to connect our corporate customers to the AT&T network in many markets around the country," said Regina Egea, AT&T vice president of global access strategy and bandwidth product management. "We're very pleased this relationship will continue once our merger with SBC is completed."

Completion of the SBC-AT&T merger is expected by the end of this year or in early 2006, following all necessary regulatory and governmental approvals.

-more-

*Time Warner Telecom, AT&T, SBC agreement*

In a separate agreement, SBC will provide Time Warner Telecom with special access and other "last-mile" network services in SBC's traditional in-region territory for five years. The deal, which will take effect June 2, 2005, strengthens Time Warner Telecom's ability to compete effectively for the nationwide business market.

*SBC Communications Inc. is a Fortune 500 company whose subsidiaries, operating under the SBC brand, provide a full range of voice, data, networking, e-business, directory publishing and advertising, and related services to businesses, consumers and other telecommunications providers. SBC holds a 60 percent ownership interest in Cingular Wireless, which serves more than 50 million wireless customers. SBC companies provide high-speed DSL Internet access lines to more American consumers than any other provider and are among the nation's leading providers of Internet services. SBC companies also now offer satellite TV service. Additional information about SBC and SBC products and services is available at [www.sbc.com](http://www.sbc.com).*

*For more than 125 years, AT&T (NYSE "T") has been known for unparalleled quality and reliability in communications. Backed by the research and development capabilities of AT&T Labs, the company is a global leader in local, long distance, Internet and transaction-based voice and data services.*

*Time Warner Telecom, headquartered in Littleton, Colo., provides managed network services, specializing in Ethernet and transport data networking, Internet access, local and long distance voice, VoIP and security, to enterprise organizations and communications services companies throughout the U.S. As a leading provider of integrated and converged network solutions, Time Warner Telecom delivers customers overall economic value, quality, service, and improved business productivity. With nearly 20,000 route miles of its own local and regional fiber networks, a national IP backbone with 10 Gbps capacity, and nearly 5,300 buildings connected directly to its fiber networks, Time Warner Telecom provides the local "last mile" of reliable communications services to customers. Please visit [www.twtelecom.com](http://www.twtelecom.com) for more information.*

*About the Proposed SBC/AT&T Merger:*

*In connection with the proposed transaction, SBC Communications Inc. ("SBC") filed a registration statement, including a proxy statement of AT&T Corp., with the Securities and Exchange Commission (the "SEC") on March 11, 2005 (File No. 333-123283). Investors are urged to read the registration and proxy statement (including all amendments and supplements to it) because it contains important information. Investors may obtain free copies of the registration and proxy statement, as well as other filings containing information about SBC and AT&T Corp., without charge, at the SEC's Internet site ([www.sec.gov](http://www.sec.gov)). These documents may also be obtained for free from SBC's Investor Relations web site ([www.sbc.com/investor\\_relations](http://www.sbc.com/investor_relations)) or by directing a request to SBC Communications Inc., Stockholder Services, 175 E. Houston, San Antonio, Texas 78205. Copies of AT&T Corp.'s filings may be accessed and downloaded for free at the AT&T Investor Relations Web Site ([www.att.com/ir/sec](http://www.att.com/ir/sec)) or by directing a request to AT&T Corp., Investor Relations, One AT&T Way, Bedminster, New Jersey 07921.*

*SBC, AT&T Corp. and their respective directors and executive officers and other members of management and employees may be deemed to be participants in the solicitation of proxies from AT&T shareholders in respect of the proposed transaction. Information regarding SBC's directors and executive officers is available in SBC's proxy statement for its 2005 annual meeting of stockholders, dated March 11, 2005, and information regarding AT&T Corp.'s directors and executive officers is available in the registration and proxy statement. Additional information regarding the interests of such potential participants is included in the registration and proxy statement and other relevant documents filed with the SEC.*

-more-

*Time Warner Telecom, AT&T, SBC agreement*

*Cautionary Language Concerning Forward-Looking Statements:*

*This document contains forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act. Forward-looking statements are statements that are not historical facts and are generally identified by the words "expects", "anticipates", "believes", "intends", "estimates" and similar expressions.*

*AT&T-SBC: These Statements include, but are not limited to, financial projections and estimates and their underlying assumptions, statements regarding the benefits of the business combination transaction involving ATBT and SBC, including future financial and operating results and the plans, objectives, expectations and intentions of the combined. Such statements are based upon the current beliefs and expectations of the managements of ATBT and SBC and are subject to significant risks and uncertainties (many of which are difficult to predict and are generally beyond the control of ATBT and SBC) that may cause actual results to differ materially from those set forth in, or implied by, the forward-looking statements.*

*The following factors, among others, could cause actual results to differ materially from those set forth in the forward-looking statements: the ability to obtain governmental approvals of the transaction on the proposed terms and schedule; the failure of ATBT shareholders to approve the transaction; the risk that the businesses will not be integrated successfully; the risk that the cost savings and any other synergies from the transaction may not be fully realized or may take longer to realize than expected; disruption from the transaction making it more difficult to maintain relationships with customers, employees or suppliers; competition and its effect on pricing, spending, third-party relationships and revenues. Additional factors that may affect future results are contained in SBC's and AT&T's filings with SEC, which are available at the SEC's Website <http://www.sec.gov>. Other than as required by applicable law, ATBT and SBC disclaim any obligation to update and revise Statements contained in this news release based on new information or otherwise.*

*Time Warner Telecom: These statements include, but are not limited to, the benefits and impacts of the agreements described in this release and Time Warner Telecom's continued relationship with AT&T/SBC. Such statements are based upon the current beliefs and expectations of the management Time Warner Telecom and are subject to significant risks and uncertainties (many of which are difficult to predict and are generally beyond the control of Time Warner Telecom) that may cause actual results to differ materially from those set forth in, or implied by, the forward-looking statements. Important factors that could cause actual results to vary materially from those set forth in the forward-looking statements include the failure of AT&T/SBC to consummate the planned merger, unforeseen technological changes in the industry, future consolidation in the industry and economic downturns, as well as the Risk Factors set for the in Time Warner Telecom's Annual Report on Form 10-K for the fiscal year ended December 31, 2004. Time Warner Telecom undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.*

###

**DECLARATION OF ROBERT H. BRIGHAM AND DAVID L. TEITZEL  
REGARDING THE STATUS OF COMPETITION IN THE  
MINNEAPOLIS-ST. PAUL, MINNESOTA METROPOLITAN  
STATISTICAL AREA**

**EXHIBIT 8**

[Partner Login](#)

[Search](#)



**We Build and Manage Networks for Businesses and Communications Providers.**

Check for [Service Availability](#) |

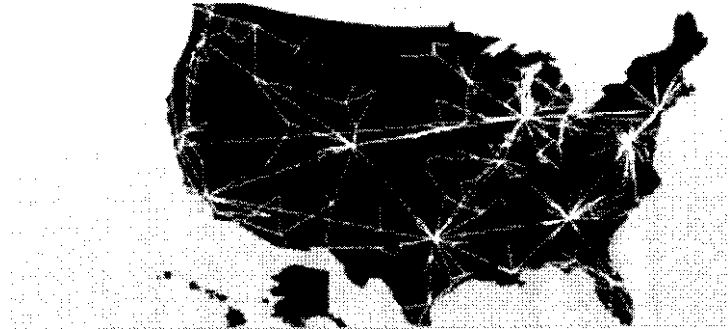
Request a [Fast and Free Quote](#)

#### ☒ Products

##### MPLS

- » Managed Networks
- » VPN & Private Networks
- » Direct Connections
- » Frame Relay
- » Frame Relay over DSL
- » ATM over DSL
- » ATM Services
- » Private Line
- » TransEdge DSL
- » TransEdge T1
- » DS3 OCx & Ethernet
- » Wholesale DSL and T1
- » IP Transit for ISPs
- » ReadyOffice

**100%  
NATIONAL  
COVERAGE**



New Edge Networks is a single-source national provider of secure multi-site managed data networks and dedicated Internet access for businesses and communications carriers.

New Edge Networks seamlessly integrates a wide variety of last-mile broadband access services available through multiple carriers, technologies, and geographic regions worldwide. Its customers include telecom carriers, small to midsize businesses, large corporations, and their telecommuters anywhere. New Edge Networks owns a nationwide multi-services network with more than 850 carrier-class switches and Internet routers. It has one of the country's largest coverage footprints with a strong presence in small and midsize markets. Top-tier private venture firms, global financial institutions and worldwide technology firms provide financial backing to New Edge Networks.



#### Related Links

- » [2005 Telecom Product of the Year \(Managed VPN Services\)](#)
- » [Integrated Products for Retailers](#)

#### ☒ Go to..

» [SOLUTIONS...](#)

» [DISTRIBUTION...](#)

» [CUSTOMER CARE...](#)

» [ABOUT US...](#)

#### Wide Area Networking

We are a single source for all your data needs throughout the nation and worldwide. New Edge Networks Wide Area Networking products include: [Managed Network Services](#), [VPN](#), [Private Network](#), [Managed VPN](#), [Frame Relay](#), [Frame over DSL Services](#), [ATM](#) and [Private Line](#).

#### Internet Access

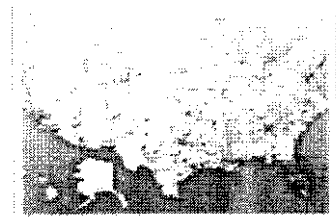
Wide variety of reliable, dedicated Internet access solutions that can scale with your business as it grows. [TransEdge](#) Internet Access products include: [TransEdge DSL](#), [TransEdge T1](#), [DS3](#), [OCx](#) and [Ethernet](#)

#### Wholesale Solutions

Nationwide access - Partner with us to expand your product offerings and market coverage. New Edge Networks Wholesale products include: [Wholesale DSL & T1](#) and [IP Transit for ISP's](#).



**Nation's Largest  
Broadband Coverage Area**



[\[ back to top \]](#)

[Support](#) | [Contact Us](#) | [About Us](#) | [News](#) | [Careers](#)  
[Conditions of Use - Legal](#)

1999-2007 New Edge Network, Inc. All Rights Reserved



## Converged communications services

### IP telephony

---

#### Intro Literature

---

IBM Converged Communications Services – IP telephony provides the design, deployment and management services necessary to prepare your network to handle voice, data and video over one, high-speed platform, helping to enhance efficiency and business value.

#### Highlights

- Consulting and planning services designed to align IP telephony strategies with business objectives
- Network integration services for preparing networks for IP telephony
- Deployment services for integrating IP telephony into a production environment
- Managed services for helping to maintain optimal performance and reduce management costs

IBM Converged Communications Services – IP telephony offers a comprehensive range of consulting, integration, deployment and run services designed to help you build an IP telephony solution. IBM can help you design, deploy and manage an IP telephony infrastructure that can help reduce the costs associated with managing and maintaining separate voice and data equipment and networks, and increase the productivity of your employees. IBM Converged Communications Services – IP telephony focuses on network preparation and design and the deployment of desktop IP phones, PC softphones, voice over wireless local-area-network (LAN) phones, and person-to-person video telephony — all of which form the foundation for innovative converged communications environments.

Delivered by trained and experienced network consultants, architects and specialists, IP telephony services can provide end-to-end lifecycle services for IP telephony solutions. We can assess your needs, help you identify the available alternatives, and create an IP telephony solution architecture and design, as well as develop a proposal for implementation.

When you're ready to implement your design, our experienced network integration and deployment services team can draw on our extensive project management and subject matter expertise to put your solution into a production environment. And our managed services for IP telephony can help keep your production environment up and running.

#### For more information

- Data sheet and additional information




[SOLUTIONS](#) | [PRODUCTS](#) | [SERVICES](#) | [STUDIES & PAPERS](#) | [PARTNERS](#) | [ABOUT US](#) | [CONTACT US](#)
Spanlink<sup>®</sup> InteractiveEdgeSpanlink<sup>®</sup> AnswerCenter™Spanlink<sup>®</sup> CentralControl™

## ABOUT US

[News & Events](#)[Our Team](#)[Our Board](#)[U.S. Locations](#)[International](#)[Careers](#)

May 21-24  
Dallas, TX

### Spanlink In The News

Click here to read coverage from ZDnet's Russell Shaky on keynote given by Spanlink CEO, Brett Shockley, at IP Telephony Conference and Expo East

Managed-care company nails rush-migration to VoIP article on TechTarget.com

Spanlink CEO, Brett Shockley, featured as keynote speaker at INTERNET TELEPHONY Conference\_ & EXPO East

Spanlink Communications is a leading provider of REAL customer interaction solutions that leverage VoIP technology. Spanlink has nearly 20 years of customer interaction solution experience and a history of delivering results from leading-edge technology. Spanlink leverages that expertise to help businesses answer tough communications questions and establish a cohesive customer interaction strategy.

Spanlink develops and markets customer interaction products, workforce optimization products and system management products that exploit the benefits of VoIP network infrastructures. Spanlink applies expert planning, migration and support services, to tailor each customer's solution and support plan to their unique business needs. The benefit is more than incremental improvements in isolated areas of the business, but REAL, transformational business improvements in productivity, efficiency and customer satisfaction.

Founded in 1988, Spanlink has a long and proven background in telephony and call center solutions. Spanlink was AT&T/Lucent/ Avaya's number one Interactive Voice Response (IVR) and Computer Telephone Integration (CTI) solution partner for more than a decade. In the year 2000, Spanlink became a Cisco Systems partner in the early stages of IP Telephony. Spanlink was able to quickly leverage more than a decade of business and technical experience in contact centers with more than 1,000 VoIP deployments.

Here's Spanlink-at-a-Glance:

- REAL Customer Interaction Solutions that leverage VoIP for Business Transformation
- Software built-to Transform Centralized Contact Center Environments to Virtual Customer Interaction Networks
- 300 Employees; 50 Sales Offices Across the U.S., Canada and European Theatre
- R&D Centers in Minneapolis, Menlo Park (CA) and Montreal
- Key Cisco Technology and Development Partner (Cisco Agent Desktop and Cisco Supervisor Desktop)
- 3,000 customers
- 1,000+ VoIP Sites
- 400,000 Agent Desktops
- Cisco IP Telephony, IP Contact Center and Rich Media Lifecycle Services

2007

Fault-tolerant VoIP article in VON Magazine featuring Spanlink's SolutionWatch

Convergence and the Knowledge Worker: Loosening the Chains For Improved Customer Service article in Call Center Times

Hearing The Cail article on Spanlink AnswerCenter from Insurance & Technology Magazine

Cisco Announces Unified Communications for Retail Solution with Spanlink

Consider managed voice services - Third-party experts often bring efficiencies and depth of experience to VoIP deployments. From the August 2006 issue of Communications News

Requirements For Effective Team Supervision And Quality Management - August 2006 article on TMC.net

Spanlink CEO, Brett Shockley provides Tips For Deploying Enterprise-Class VoIP in June 12th article for InformationWeek

Self-service search provides the answers for Humana May 2006 article on SearchCRM.com featuring Spanlink's Answercenter product

Spanlink's CEO, Brett

- Cisco's #1 IPCC Enterprise Partner
- Improving Customer Interactions for 18 Years (IVR, CTI, Web, Team Performance)
- Providing a Differentiated Customer Experience for our customers' customers

Click here for the Spanlink Overview.

Spanlink is the Real Leader in the Customer Interaction Marketplace. Key milestones of our business include:

- 2006 • Spanlink Acquires Calabrio, Inc. and CALABRIO Workforce Management software
- Launches Spanlink Quality Management
- 2005 • Agent IP Desktops Installations Hits 250,000 Mark
- VoIP Deployments hits 750 Mark
- Spanlink CentralControl wins Internet Telephony Magazine's Product of the Year Award
- Spanlink Answercenter wins Customer Interaction Solutions Product of the Year Award
- Acquires Norstan's Cisco Practice
- Expands worldwide employee base by 40%
- 2004 • Deploys 450 Site Customer Interaction Solution
- Launches CentralControl
- 2003 • Acquires SRI spin-out Discern Communications
- Release CentralControl to dramatically simplify on-going administration in a VoIP environment
- 2002 • Receives industry awards for Spanlink supervisor and reporting products
- 2001 • Named Contact Center Software Partner of the Year by Cisco
- 2000 • Receives investment from Cisco Systems; goes private to focus on VoIP-based solutions
- Receives Cisco IP Telephony Specialization and ATP Certification for IP Contact Centers
- Named National Contact Center Partner of the Year by Cisco
- OEMs Agent and Supervisor Desktop Products to Cisco
- Receives industry award for FastCall (now Spanlink Collaborative Customer Interaction)
- Establishes Spancom International to provide training, customization and product distribution services throughout Western Europe
- 1998 • Receives several industry awards for FastCall
- 1997 • Purchases assets of FastCall from Comdial; OEMs to Lucent and Nortel
- 1996 • Goes public
- 1995 • Releases first product to connect a customers web site to their contact center
- WebCall product receives several industry awards
- 1994 • Releases first truly packaged IVR software solution; OEMs to AT&T
- Deploys first German speech recognition based-telephone banking systems
- 1993 • Becomes one of three companies certified by Bell Labs in advanced speech technology

About Us

Why Virtela

Services

Resource Center

News & Events

Contact Us

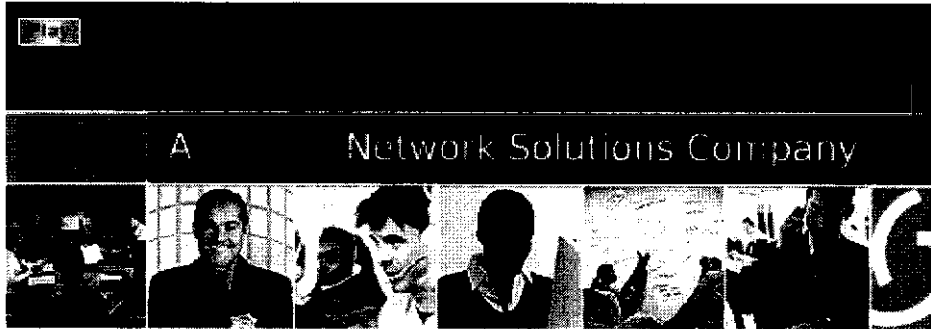
Customer Center



Webcast  
**WAN Optimization  
& Acceleration:**  
*It's Not As Easy As You Think!*

Available On-Demand

[View Today >](#)



#### Virtela

- Business Network Consulting
- Managed Network Services
- Managed Security Services



✦ **Search by Job function** [Select](#)

↓ **Search by product or service** [Select](#)



#### News

#### **Virtela's Unfair Advantage: The "Super-Integrator" Model**

By industry pundit definitions, Virtela falls into the service provider category of a "Virtual Network Operator" (VNO). Typically this definition includes the concept that a VNO is a service provider who "owns nothing", but instead leverages the existing physical infrastructures of facilities based carriers. As it pertains to Virtela, this definition is only half correct! Virtela would best be described as a hybrid-a hybrid in that it combines the best characteristics of both the VNO and a facilities based carrier, as well as those of an MSSP (Managed Security Services Provider).

Virtela is a VNO in the sense that it does not own the commodity fiber and copper infrastructures in the ground for backbone and access connectivity. It is not a VNO from the perspective that Virtela does own the most critical physical infrastructure asset-the edge of the network-where all network intelligence and services layers reside. This asset and its unique functionality, takes the form of what Virtela calls Regional Policy Centers™ (RPC). These RPCs in turn form the foundation of Virtela's multi-carrier Global Service Fabric of more than **250** network providers worldwide.

This unique framework is what allows Virtela to provide unparalleled consulting and managed services to many of the world's largest multinational companies. Virtela's service portfolio includes enterprise VPN services, remote access services, Managed Security Services and remote monitoring and management services for WANs and LANs. [Read More](#)

[Sign up now for our free e-newsletter](#)

» [Virtela Engineers Enterprise Network for the Facility Group](#)

» [Virtela Announces Record Growth, Increased Momentum in the Managed Network & Security Services Marketplace](#)

» [Agile Selects Virtela to Speed and Secure Global Network Operations](#)

» [Filtrona Streamlines North American Network With Virtela Managed Service:](#)


CERTIFICATE OF SERVICE

I, Joan O'Donnell, do hereby certify that I have caused the foregoing **PETITION (For Public Inspection version) OF QWEST CORPORATION FOR FORBEARANCE PURSUANT TO 47 U.S.C. § 160(c)** to be 1) filed, via courier, with the Office of the Secretary of the FCC (original and four copies, plus copy for stamping and returning); 2) served, via hand delivery, on Ms. Christi Shewman of the FCC's Wireline Competition Bureau (three copies); and 3) served, via courier, on the FCC's duplicating contractor, Best Copy and Printing, Inc. (one copy), at the following addresses:

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
Room TW-A325  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

Ms. Christi Shewman  
Wireline Competition Bureau  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

Best Copy and Printing, Inc.  
Portals II  
Room CY-B402  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

  
Joan O'Donnell

April 27, 2007